



# Dealing with Workplace Violence

## 1 Who Should Attend . . .

This program is a must for anyone concerned about health and safety on the job including:

- ▶ Managers concerned about liability and worker's compensation costs
- ▶ Employees who want to learn proper techniques for protecting their safety and health at work
- ▶ Business owners who want to learn about compliance with MIOSHA

## 2 Why you need this Seminar . . .

- ▶ To reduce disabling injuries and illnesses to employees - and to ensure that every worker goes home safe and healthy every day.
- ▶ To reduce the high direct costs of work-related injuries, which grew to \$42.5 billion nationally in 2000, and indirect costs, which were estimated at an additional \$127 - \$212 billion in 2002. (2003 Liberty Mutual Safety Index.)
- ▶ To enhance your company's bottom line. A strong safety and health commitment not only protects workers, it also reduces worker's compensation costs, improves employee morale, and increases production and quality.

## 3 What You'll Learn . . .

Workplace violence is an important safety and health hazard in many industries and places of employment. MIOSHA's "General Duty Clause" requires employers to provide a workplace free of recognized hazards; therefore, it is appropriate for employers to take feasible steps to prevent or abate potential hazards associated with violence. By addressing workplace violence as a preventable hazard, employers will learn how to develop practical and effective strategies to protect their employees from this risk, and provide a safe and healthful workplace.

## Agenda

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|---|---|
| ▶ Define Workplace Violence                         | ▶ Conduct Complaint/Incident Investigation            |
| ▶ Understand Employer and Employee Responsibilities | ▶ Understand Importance of Documentation and Training |
| ▶ Identify Methods to Protect All Employees         | ▶ Case Studies - "Practice Makes Perfect"             |
| ▶ Develop Written Policies and Programs             |   |

# Facilitator

In 1988 Linda Long joined MIOSHA. For 9 years she worked in MIOSHA General Industry Safety Division; 7 years as a safety officer, 2 as a regional supervisor. In 1997 she joined the CET division. She was co-leader of the implementation team for 1998-2003 Strategic Plan goal 1.1A: Reducing Amputations. Her past positions include: electrician's apprentice, Class B millwright, carpenter's apprentice, computer software applications instructor, and software development and support.

Linda continues her education at Schoolcraft College and attends lectures at the University of Michigan, Department of Physics, regarding quantum physics, cosmology, and astronomy.

She has received commendations from OSHA for work during the World Trade Center emergency. In a letter from the Associate Chair – Research, Department of Emergency Medicine, her presentation to engineering students at University of Michigan was said to be “fantastic.”



**Linda Long**  
*Occupational Safety Consultant,  
MIOSHA, CET Division*

## Program Details

**DATE:** May 18, 2005

**LOCATION:** Samaritan Center  
5555 Conner  
Detroit, MI

**COST:** \$60 per person, includes lunch and  
course materials.

**TIME:** Check-in - 8:30 a.m.

Program - 9:00 a.m. to 4:00 p.m.

**DEADLINE:** Register by May 11, 2005.

Enrollment is limited to 40 participants,  
so please register early!

**CONTACT:** Gwen Gibbs - 313.846.2240 x 227

*COSPONSOR:* SER Metro Detroit

If this valuable seminar doesn't fit with your schedule or position, please pass this flyer on to a colleague.

## How to Register

Dealing with Workplace Violence

Complete information at right to  
register by . . .

► **Phone:** 313.846.2240 x227

► **Fax:** 313.846.2406

► **Mail:** SER Metro Detroit  
9301 Michigan  
Detroit, MI 48210  
Attn: Gwen Gibbs

Name: \_\_\_\_\_

Company Name: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_

State: \_\_\_\_\_ Zip: \_\_\_\_\_

Phone: \_\_\_\_\_

Fax: \_\_\_\_\_

Email: \_\_\_\_\_

Number Attending: \_\_\_\_\_ @ \$60 each = \$ \_\_\_\_\_

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